



## Online Banking upgrade coming your way, Sunday, October 24<sup>th</sup>

We have exciting news! **On October 24<sup>th</sup>**, we will be upgrading the look and feel of Online Banking. What do the changes mean to you?

- New landing page called OVERVIEW
- Personalization options with widgets
- New features providing faster access to information

Online Banking Upgrade

**10.24.2021**

Digital Banking will be unavailable from 12am-4am CST on 10-24-2021

### A few things to know before the new experience launches...

- No new Access ID or Passcode will be required.
- Nothing for you to do – the new look and feel and features will appear for everyone.

**Please note that Digital Banking will be unavailable from 12 am - 4 am CST on Sunday, October 24, 2021.**

Once the upgrade is complete you can login with your current Access ID and Passcode to start enjoying your new features and the enhanced experience!

### Let's look at some of the information and pages you use often and what has changed.

#### Overview Page

- Previously labeled the HOME page this is now titled the OVERVIEW page. It's your new landing page and provides you access to additional new features such as widgets and QuickView.

#### QuickView Drawer

- On the Overview page simply mouse over an account line and on the right side you will see an icon you can click and expand the drawer down allowing you to see:
- Most recent 5 transactions in the last 5 days on both Welch State Bank accounts and Outside accounts also!

#### Widgets

- On the Overview page you can hide and change the order of several widgets to see the data and information you want to see each time you log in.

#### Accounts Page

- Just a few changes to this page which shows your primary balances at the top and MORE DETAILS on your account by clicking the link under the account number on the left side.

#### Services and Settings

- We've simplified getting to all the additional services and settings you need access to. Simply click the gear icon at the top of any page and you will see all those options.

#### Contact Us

- Need to contact Welch State Bank quickly? Simply click the phone icon at the top of any page and get our contact information from anywhere during your Online Banking session.